Minutes of PPG meeting 135 on 17th June 2024

**Present:-** Pat Eveson, Lesley Cogan, Linda Boar, Karen Stidolph, Bill O’Connor, Lesley Baldry, Alan Ursell, Jean Ursell and Sue Bunney.

**Apologies:-** John Langley, Jonathon Kent, Jacqui Harper, Jacquie Coleman, Jim Keating, Steve Nolder, Ian Davey.

Sue Bunney, the chair of the London Road PPG was welcomed to the meeting.

**Minutes of last meeting and minutes arising**:-

Linda felt that the title TTL (time to learn) did not explain what it was and doesn’t explain that it is staff training. All surgeries in Wickford are closed on the 1st Tuesday of the month from 1pm but the answer phone message doesn’t say how long for.

The PCN would like our support and see what we can do on our own or with other groups, however we missed the unpaid carers week.

**Co-operation between Robert Frew PPG and London Road PPG (general discussion with Sue Bunney)**

Sue explained that the London Road PPG is now active and had started with questionnaire called “did you know” the results of this were put on their noticeboard as was a poster for 1st Direct pharmacy (see attachment). They have a calendar of events to think about and hoped to work with us on some of them. They are currently working on a long- term project about the NHS App and what the patients use it for, including using it to reorder their medication instead of using a paper prescription. They have spoken to about 160 patients so far and the personal information at the bottom, if filled in, will be cut off. They eventually hope to have classes on how to use the App. It was wondered if we could also do this, Pat to speak to Ally. (see attached questionnaire).

**Practice update:-**

Web site update is progressing.

Currently looking at doing triage of patients who want appointments.

**A.O.B.:-**

* Following discussion on the possibility of a doctor attending the meeting it was pointed out that it only needed one person from the practice to attend the meeting and it did not specify who.
* It appears that there are a few versions of the Practice web site on line.
* Bill gave Alan all the treasurers paperwork.
* The next meeting is the AGM, please let Steve know if anyone wants to stand for the positions

The next meeting will be held on Monday 15th July 2024