

Robert Frew Patient Partnership Group
Minutes of 51st Meeting Held 18th August 2014
At The Robert Frew Medical Centre

Present

Chair
Vice Chair Lesley Cogan
Treasurer Alan Ursell
Secretary Jean Ursell

Alan Bedingham, Tony Burr, Janet Whitaker, Carole Groves, Jacqueline Coleman, John Langley, Allison Whyte, Dr. Tony Ogunsanya.

51/01 Apologies

Len Coles, Dr Shirin Chakera, Gareth Williams, Colleen Shelley.

51/02 Minutes from last meeting and matters arising

The minutes of the previous meeting were accepted as a true record. Patricia Marshall sent her apologies and did not attend.

51/03. Presentation by Spire

Anne Bender from Spire hospital Brentwood gave a presentation on the hospital followed by a presentation by Mark Hills on defibrillators and their uses in the community. He then gave us costings and Anne offered to help us with correspondence if we decide to go ahead. (see 51/09)

51/04 Chair election results

Jackie withdrew due to personal reasons so Len was therefore elected chairman.

51/05 Quotes for surgery information leaflet

Quote of £300 for 1000 obtained but Jackie said her husband had offered to do them for £200, charging for materials only. Once the leaflet had been reviewed by the partners he would run off a few samples and if these were OK he would then run off the rest. This was agreed.

51/06 Photos

Len was not present so Jackie said her husband would take the remaining photographs in October if necessary and then the website could be updated.

51/07 Booking on-line removal – partners response

This was not brought up at the partners meeting but it was only 14 of the 248 patients who did not attend who booked on – line. Policing this would cause extra work for the surgery staff so would it be worth it? Computer shows who has not turned up. Many suggestions were put forward including putting messages, in big letters, on line and sending messages on SMS to those who missed their appointments. No real solution.

51/08 Prescription problem update

No problem. New electronic prescribing system is likely to be adopted sometime in the future.

51/09 Defibrillator update

The defibrillator could be purchased from the East of England Ambulance Service and the defibrillator and storage box would cost £1945. There would also be a yearly charge of £25 for the pads which need to be changed yearly. It was decided to try for one and Jean and Alan Ursell offered to lead.

51/10 A.O.B.

51/10/01 Wickford expansion

There is to be more house building in Runwell leading to more demands on the doctor's lists and very little extra money to cover this. The housing actually comes under Chelmsford but as it is near Wickford the patients would come to Wickford surgeries. Tony Burr has agreed to speak to the MP about our worries and John is to draft a letter for him. Other suggestions were to write to NHS England and to put up a notice in the surgery.

51/10/02 Private forms

Tony Burr queried the time taken to fill in Non NHS forms. He was told it would be 2.5 weeks and he thought this was a long time He was also told that the forms would be fitted in between the NHS work and he thought this gave a bad impression. – there is no time policy and Toni is to investigate why he was told this. The forms are distributed between the doctors but there needs to be a system to cover those which are time critical.

51/10/03 Practice update

The new doctor, Dr Dwamena, was introduced by Dr Ogunsanya and was welcomed by the group.

Dr Ibrahim has a certificate to the end of September and then they will know if he is coming back although they may have to wait a year to replace him under the partner agreement. This will be discussed with him.

Dr Shikira wants to stop her early morning clinics and finish at 12.30 on Saturday instead. As the early clinics are full the PPG were loathed to see it go and unanimously agreed that it should continue.

51/10/04 Flu clinics

Provisional dates are 24th Sept and at Christ Church on the 10th Oct. Volunteers wanted to help and to fund raise at Christ Church for the defibrillator.

51/11 Date of next meeting

The next meeting will be held on the 15th September.

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Signatures

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Secretary

Treasurer